## YOUR ORGANIZATION NEEDS LANGUAGE TRAINING TO RETAIN & ENGAGE EMPLOYEES



#### AGENDA

1 ABOUT US

MEET THE PRESENTERS

WHY ARE WE TALKING ABOUT THIS?

WHAT DOES LANGUAGE HAVE TO DO WITH YOUR WORKFORCE?

REAL-WORLD AND BUSINESS OUTCOMES

Q&A



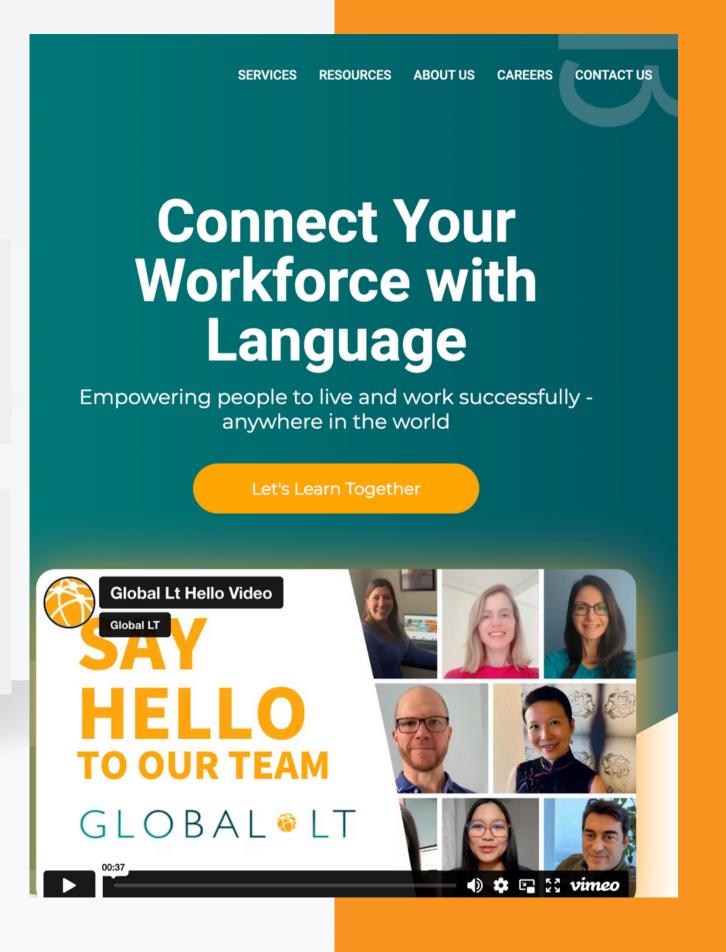
### ABOUT US



At Global LT, we put people first. Our teachers, students, and corporate staff are why language learners are successful anywhere in the world.



Our mission is to empower professionals and their families to live, work, and communicate successfully worldwide. Global LT is minority owned and founded by an immigrant; celebrating diversity is at the heart of who we are.



#### MEET THE PANELISTS

#### Jack Marmorstein

Jack is Global LT's
Chief Learning Officer.
He has been working in
language learning and
technology for twentyfive years.

#### Fabiola Benedetti

Fabiola Benedetti has over seventeen years of national and international professional teaching experience in Education (English and Spanish as Foreign Languages) and Translation.

#### **Autumn Touchstone**

Autumn Touchstone is an educator, researcher, and corporate Global Mobility expert with over ten years of international and domestic teaching experience.



## WHAT DOES LANGUAGE HAVE TO DO WITH EMPLOYEE RETENTION AND ENGAGEMENT?



- According to SHRM, HR leaders' top three issues in 2023 and 2024 are upskilling their workforce, diversity, equity, inclusion programs, and talent management. Language programs solve all three.
- A study by the McKinsey Global Institute found that companies with more diverse workforces are more likely to be innovative and profitable.
- Unemployment in the United States is at a record low the lowest since 1969
- A study by the World Economic Forum found that cultural intelligence is one of the top 10 skills needed for the future of work.







- LANGUAGE LEARNING
- IMPACT ON EMPLOYEE ENGAGEMENT
- BUSINESS OUTCOMES



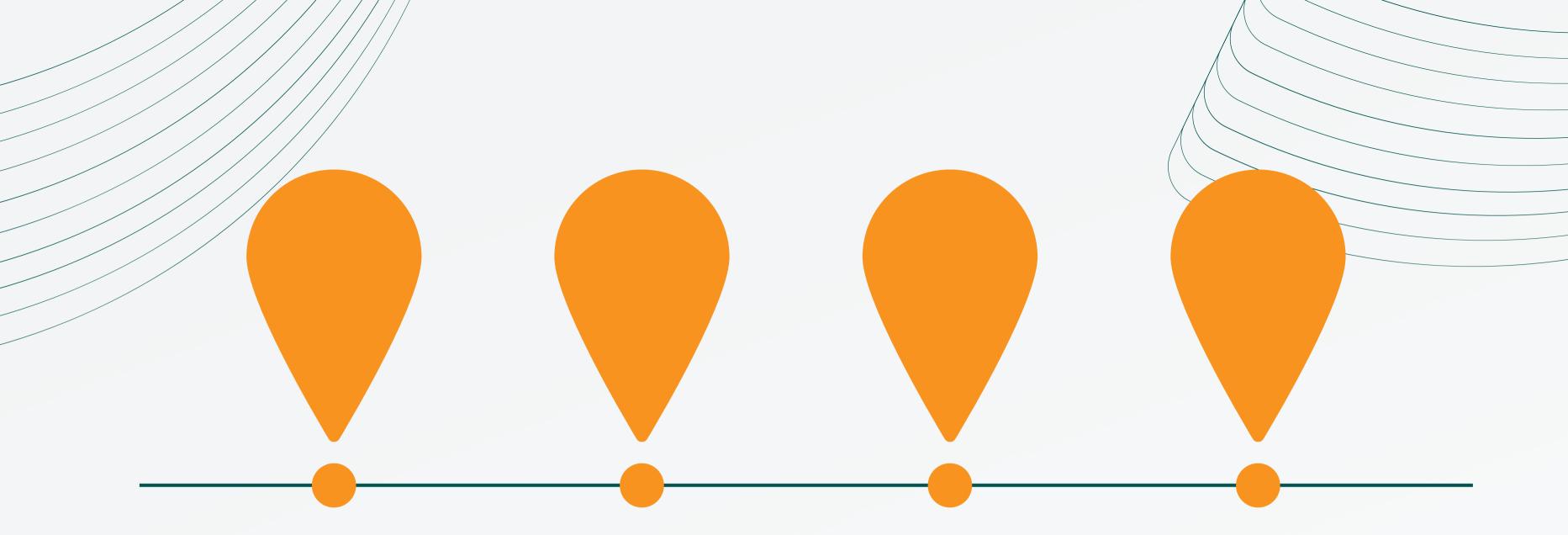
## LANGUAGE TRAINING IS MORE THAN CONJUGATING VERBS

Cultural Awareness Human-to-Human Connection

Emotional Intelligence

Global LT prioritizes language learning that's experiential, interest-driven, and outcome-based





#### LANGUAGE

English is the "universal" business language but only 400 million people worldwide are native English speakers

#### CULTURE

Learning a language is intertwined with cultural knowledge. Teaching someone Spanish differs based on region, for example

#### EQ

85% of job success comes from having well-developed soft and people skills, and only 15% comes from technical skills and knowledge (hard skills).

#### SUCCESS

Learning a language at
work means being
successful at home, too.
Ex-pats that relocate
for work need their
families to be
successful language
learners



# BUSINESS SUCCESS

#### BUSINESS OUTCOMES

Language learning inspires a new understanding and appreciation of different cultures. When employees learn about other cultures, they can better understand and appreciate their colleagues' perspectives and experiences. This can lead to improved communication, teamwork, and collaboration.

When your employees can communicate with clients in their native language, it builds trust and strengthens relationships.

ACCESS GLOBAL MARKETS closing the language
skills gap leads to a
decrease in
miscommunication and
frustration in the
workplace and will also
result in better business
relationships with
clients and prospects.

ENGAGED,
PRODUCTIVE
EMPLOYEES

Investing in language
training will enhance
communication, unlock
new market
opportunities, promote
cultural sensitivity, and
drive profitable growth

PROFITABLE GROWTH



#### TOWARDS A BETTER WORLD

Creating a workplace culture that values and respects individuals from all backgrounds, fosters equal opportunity, and promotes a sense of belonging for all employees.

ESG for Impact:
Employees and
consumers make
informed decisions
about where they want
to work and spend their
money.

Employees don't quit when they feel valued, respected, and heard at work.

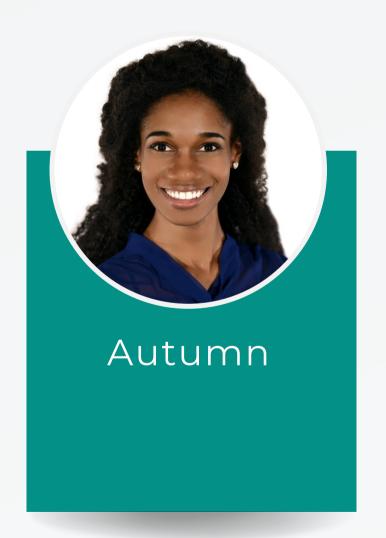
MEASURABLE OUTCOMES

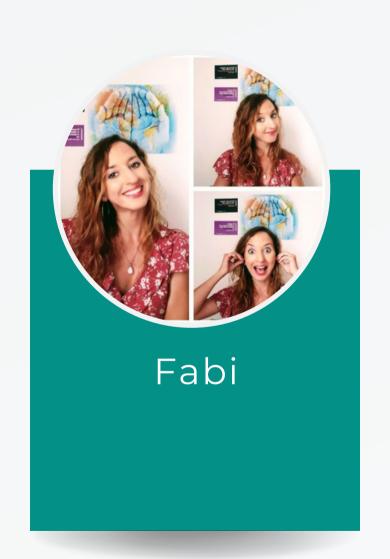
DE&I

ESG



## Q&A









## THANKS FOR COMING!

Stay tuned for our next webinar!



